

SERVICE AGREEMENT TEMPLATE

[Provided by GX Web Studio - Contractors customize fields in brackets before use]

This Service Agreement (the "Agreement") is entered into between:

CONTRACTOR: [Business Legal Name]

[Business Address]

[Business Phone] | [Business Email]

CUSTOMER: _____

Address: _____

Phone: _____

Email: _____

Effective Date: _____

1. SCOPE OF WORK

The Contractor agrees to perform the following services for the Customer at the property address listed above:

Estimated start date: _____

Estimated completion date: _____

2. PRICING AND PAYMENT

Total project cost: \$ _____

Payment schedule:

Full payment due upon completion

Deposit of \$ _____ due at signing; balance due upon completion

Other: _____

Accepted payment methods: cash, check, credit card, ACH transfer.

Late payments are subject to a 1.5% monthly finance charge.

3. CHANGE ORDERS

Any changes to the scope of work must be agreed to in writing and signed by both parties before additional work begins. Change orders may affect total cost and timeline.

4. WARRANTY

Contractor warrants that all workmanship will be performed in a good and workmanlike manner.

Warranty terms:

5. SMS COMMUNICATIONS CONSENT

By providing your phone number on this Agreement and signing below, you consent to receive SMS text messages from [Business Legal Name] ("Contractor") and its service providers, including:

- Appointment confirmations
- Appointment reminders
- Service updates related to this project
- A post-service review request asking for your feedback
- Up to one or two follow-up review reminders

Message frequency varies, typically 1 to 4 messages per service interaction. Standard message and data rates may apply per your mobile carrier and plan. You may reply STOP to any message at any time to opt out of further SMS communications. Reply HELP for support information.

Consent to receive SMS messages is NOT required as a condition of purchase or service.

SMS messaging is operated on Contractor's behalf by GX Web Studio (Build and Grow Capital LLC), Contractor's service provider for customer communications. For details on how SMS consent is handled and how mobile data is protected, see Contractor's Privacy Policy and SMS Consent page.

I have read and consent to receive the SMS messages described above. (Optional - leave unchecked to decline SMS communications.)

6. CANCELLATION

Customer may cancel this Agreement within 3 business days of signing without penalty. Cancellation after 3 business days may result in forfeiture of deposit or charges for work already completed.

7. DISPUTE RESOLUTION

Any disputes arising out of this Agreement shall first be addressed through good-faith negotiation between the parties. If unresolved, disputes will be settled by binding arbitration in the state where the work was performed.

8. ENTIRE AGREEMENT

This Agreement constitutes the entire understanding between the parties and supersedes all prior agreements, whether written or oral, related to this project.

SIGNATURES

By signing below, both parties agree to the terms of this Agreement, including the SMS Communications Consent in Section 5 (if checked).

CUSTOMER:

Signature: _____ Date: _____

Printed Name: _____

CONTRACTOR:

Signature: _____ Date: _____

Printed Name: _____

[Business Legal Name]